

Module 32 – Get Help

There are multiple sources of help available to assist you with e-filing.

eFLEX TRAINING MODULE PAGE

Contains videos and manuals on the e-filing process

<https://courts.delaware.gov/efiling/eflextraining.aspx>

TECHNICAL SUPPORT

For technical problems or questions regarding the eFlex system contact the eFlex help line at

Phone: 302-323-5369 x3

Email: jic.helpdesk@state.de.us

In order to provide faster service please provide the information below when requesting help:

- Case number
- Company name if applicable
- FA or Bar number if applicable
- Login ID and full name
- Error message if any and description of issue

CASE SPECIFIC QUESTIONS

For case specific questions, please contact the Justice of the Peace Court in which you are filing:

Court 9 – (302) 378-5221

Court 13 – (302) 577-2550

Court 16 – (302) 739-4316

Court 17 – (302) 856-1447

FORMS

Copies of blank forms can be found at the following site:

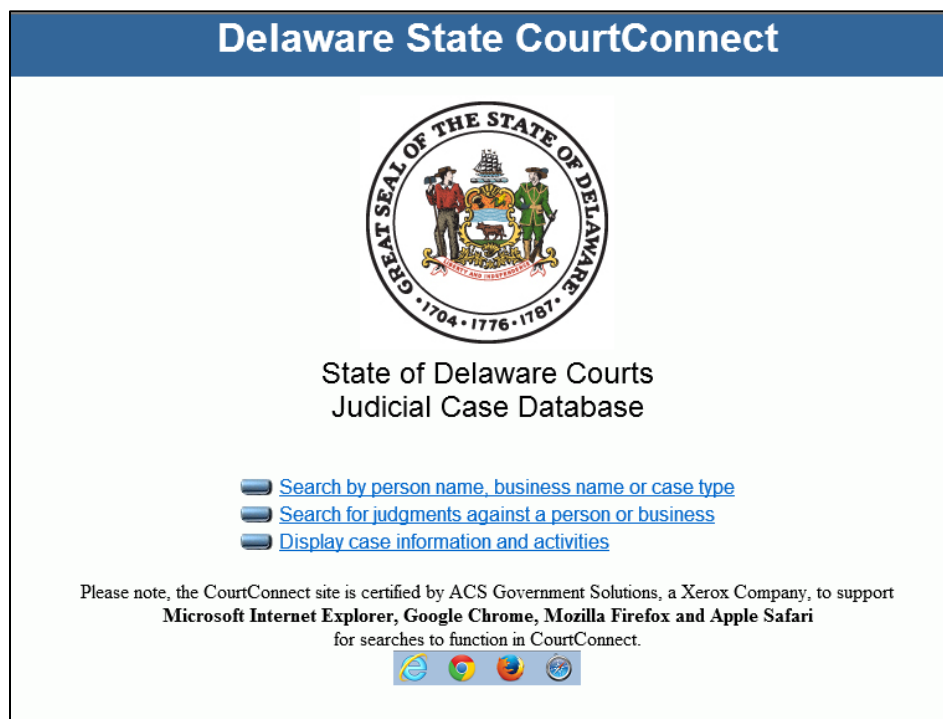
<https://www.courts.delaware.gov/forms/>

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COURT CONNECT

Court Connect is a searchable database of civil cases filed in Delaware. This can be helpful if you are trying to identify the parties on a case so that you can retrieve the case in eFlex or if you are trying to identify all cases filed by a previous Form 50 agent you might have represented your company.

<https://courtconnect.courts.delaware.gov/public>



JUSTICE OF THE PEACE WEBSITE

The Justice of the Peace website contains a lot of information about filing cases in JP Court.

<https://www.courts.delaware.gov/jpcourt/>